



Account Self Service FAQs

Need an account or an increase?



Apply online for a new account or an increase to an existing account:



Scan the QR code above or visit:
[LowesProSupply.com](https://www.LowesProSupply.com) > [Account Application](#)

For assistance with a Job/Rehab, please work with your Project Support Specialist.

- Before a Job/Rehab can be requested, it is a requirement to have an open account.

Required Financial Information:



Credit limits under \$100K

- Financials not required unless requested by underwriter
(ex. no business info available or info available does not align to requested credit limit)

Credit limits between \$100k to \$350k

- Most recent 1 year of audited financial statements
(balance sheet and income statement)

- And/or verified job funding are required

Credit limits greater than \$350k

- Most recent 2 years of audited financial statements are required

Note: If audited financials are not available, bank statements and tax documents are acceptable, however may not yield the necessary information required to grant the limit requested.

Need to make a payment?



IMPORTANT: To re-open your account immediately, payments should be made online.



Pay online by scanning the QR code above or visit: www.LowesProSupply.com

Login > Quotes, Orders, and Invoices > Click BillTrust at bottom of page > select invoices to pay online.

Pay over phone: 866-630-6747

Overnight Payment:

Remit To:

JP Morgan Chase (TX-1-0029)
Attn: Lowe's Pro Supply #301451
14800 Frye Rd. 2nd Floor
Ft. Worth, TX 76155

Regular Mail Payment:

Remit To:

P.O. Box 301451
Dallas, TX 75303-1451

Need help with a dispute?

Email: Credit@LowesProSupply.com

Credit Support Line: 866-630-6747

The following information will be required:

- Account name
- Account number
- Invoice number(s) being disputed
- Reason or dispute at line-item level

Need an invoice copy?



Statements and invoices can be found online at:
www.LowesProSupply.com

Login > Quotes, Orders, and Invoices > Click BillTrust at bottom of page > Click Download Account OR select individual invoices to print/view.

Scan the QR Code or click here to [view the instruction video](#)



For additional support, emails can be sent to:

Statement Requests:

Statementrequest@lowesprosupply.com

Invoice Requests:

InvoiceRequest@LowesProSupply.com

Include the following information:

- Account Name
- Account Number
- Statements or Invoice being requested



Learn more account tips and tricks

Visit: Vimeo.com/LowesProSupply